



THE CITADEL

VETERAN STUDENT
SUCCESS CENTER



VETERAN & ACTIVE DUTY STUDENT HANDBOOK

WELCOME TO THE CITADEL!

2023 / 2024

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Welcome Message

Congratulations on beginning yet another challenging path. We are excited that you have chosen The Citadel to pursue your education. Whether you are a Veteran or Active Duty student we believe you will find The Citadel to be an excellent choice.



For some, college will be a substantial shift from the military as they go from a very structured way of life to one that may seem less orderly. For others, the transition from military to civilian life hasn't occurred yet. Whatever your situation may be, your success is very important to us. Please remember, you are not alone during this journey.

The purpose of this handbook is to provide you with additional information related to campus, courses offered, and VA educational benefits. Staff located at the Veteran Student Success Center (VSSC) are dedicated to assisting you through your journey, please do not hesitate to reach out should you need anything at all!

Thank you for serving our great nation!

Mission:

To assist Veteran, Active Duty, and military-connected students assimilate into a supportive and inclusive academic environment at The Citadel and become principled leaders in all walks of life by inhabiting the core values of honor, duty, and respect in a disciplined and intellectually challenging environment.

Our Team



Sally Levitt

Director
LevittS1@Citadel.edu



Melissa West

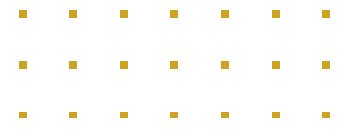
Associate Director
MWest5@Citadel.edu



Sarah
McCuiston

Assistant Director
SMccuist@Citadel.edu

Veteran Student Success Center



The Veteran Student Success Center (VSSC) located at 204 Richardson Ave on The Citadel's campus opened its doors on Veterans Day 2014. It is open to any Veteran or Active Duty student, whether they are enrolled in online courses or in-person courses. **The VSSC is open 7:30 AM to 5:00 PM daily** except for holidays, with an adjusted schedule during the summer that includes closures on Fridays. The space is designed to foster social interaction and community-building with the use of trending technologies. You will find a community that truly understands you, or at least one that will try.

Amenities include a kitchen with coffee maker, microwave, refrigerator, and kitchen supplies, lounge with television and gaming system, study room equipped with 4+ computers, printer, and office supplies, WI-FI access, free food pantry, professional attire linen closet and free school supplies cabinet.



Coaching Resources



The Veteran Student Success Center (VSSC) is also home to a dedicated academic coach, resiliency coach and career coach here to help Veteran and Active Duty students succeed both in academics and in their daily lives.

*All services are available both in-person and online.

Academic Coaching:

Academic coaching provides students with the “soft skills” associated with success in their college experience including things like time management, note taking techniques, memorization tools and more. Coaching sessions are led by the student's needs and current challenges and are a great fit for any major or academic level.

Resiliency Coaching:

Resilience is a person's ability to adjust or recover from adversity or major life changes. The resiliency coaching program is a voluntary program in which we strive to help you address your needs or challenges and learn new skills to overcome those challenges. Your resilience coach can work with you on stress management techniques, identifying social supports and working on work-life balance.

Career Coaching:

We want you to find success not only in your studies but beyond your time at The Citadel. Career coaching helps you dive into what types of careers and/or companies and organizations you would like to work for, tailor your resume and pitch for each one and create a career plan that helps to map out your next steps. Veterans and active duty military members will also get advice on how to translate your military involvement so you stand out for the skills and experience you gained during service.



To contact our coaches visit:

www.citadel.edu/veterans/veteran-and-active-duty-student-resources/

Academic Information



Academic Catalogs:

Undergraduate Veteran day students and all Active Duty students in a commissioning day program should view the Cadet catalog. Graduate students should view The Citadel Graduate College's catalog. Undergraduate students in the transfer evening or Online programs should view The Citadel Transfer Program Catalog. All catalogs are available on The Citadel's website.

Academic Advising:

Each student will be assigned an academic advisor who provides counsel concerning course selections within their particular major. You must see your advisor prior to registering for classes each semester failure to do so could result in a registration hold. Your academic advisor is listed on your student tab in Lesesne Gateway.

Priority Registration:

Undergraduate Veteran and Active Duty students receive priority registration. Registration dates depend on semester and can be found on the registrar's website.



Course Substitutions:

Course substitutions will only be made when justified by extenuating circumstances. Such circumstances must be presented in writing by the student. The requested substitution must have the support of the faculty advisor, the associate dean or the department head, and the Associate Provost for Academic Affairs. Forms for requesting course substitutions are available in the Office of the Registrar.

Dress Code:

Active Duty students in a commissioning day program will wear the uniform prescribed by their respective ROTC directives. In keeping with the day program's uniform nature, Veteran students are expected to dress appropriately in business casual attire when attending classes with the Corps of Cadets.

Graduation:

Students must apply to participate in commencement as well as to graduate. Applications for graduation must be completed by going to the "Student" tab in Lesesne Gateway. There are specific deadline dates for graduation. Please contact the office of the Registrar for more information. Veteran Day students must follow the South Carolina Corps of Cadets general education requirements and attend the day program commencement. Evening and online undergraduate students must meet Evening Graduate College education requirements and attend The Citadel Graduate College commencement exercises.



Ring Purchase and Presentation:

Rising seniors may order their ring in the spring of their junior year. Veterans admitted into the Veteran day program are invited to participate in the South Carolina Core of Cadets (SCCC) Ring Ceremony. Eligibility requirements are determined through the Office of the Registrar. The ring presentation usually occurs in early October of every year.

Diplomas:

All Veteran day and Active Duty students in a commissioning program will receive a diploma similar in presentation to that of The Citadel Graduate College diplomas. These diplomas do not have the rifle imagery as that of the Corps of Cadets diplomas but look like the graduate college diplomas and have all the necessary seals and signatures similar to other institutions.

Lesesne Gateway:

Lesesne Gateway is a web-based service available to all Citadel students. Students may use Lesesne Gateway to view grades, bills, academic transcripts, financial aid records, degree audit information, tax information, holds on your records, important dates, access to Canvas, and other information.

Canvas:

Canvas is the name of The Citadel's online learning management software. With Canvas you will submit assignments, take quizzes, participate in discussion boards, and have access to the tools you need to complete your coursework. All online and many in-person classes use Canvas. Make sure you also join the Veteran Student Success Center's informational class on canvas where we post VA Educational Benefits updates, helpful information and more. All students will be invited to join the class prior to their first semester at The Citadel.

Student Services



Barber Shop:

The barber shop is located in Mark Clark Hall and offers haircuts to all students, faculty, and staff.

Bookstore:

The Citadel bookstore provides textbooks and school supplies as well as branded merchandise and is located in Mark Clark Hall. Students can enjoy an extensive inventory of new, used, rental, and e-books, school supplies, merchandise and more either in person or online at bkstr.com/thecitadelstore/home.

Cadet Store:

The Tommy B. Hunter Cadet store, located on the Ashley River side of campus, sells shoes, clothing, accessories, and snacks.

Career Center:

The Career Center is available for career planning preparations and professional job searches. They provide resume help, practice interviews, and much more. The center is located on Huger Street, at the corner of Hagood Avenue, just outside the campus gates.



Computers:

The Citadel has several computer labs located on campus including Bond Hall 251, 252, 256, and 262 as well as Thompson Hall 215 and 220. For labs dedicated to your major check with your college or department. The VSSC also has a small computer lab, as well as loaner laptops. Laptops are available for short periods of time, on an as-needed basis.

Daniel Library:

The Daniel Library has numerous resources available for students to use including designated quiet study areas, study rooms for individuals and groups, printing, scanning, faxing as well as equipment rental, access to a 3D printer, milling, designing posters, and VR experiences, in addition to textbooks, research materials, and online catalogs. If you need help finding information for research, you can call the Research Librarian at 843-953-2569 or use the Daniel Library chat feature (7:30 AM to 8:30 PM est.) or email reference@Citadel.edu.



Dining on Campus:

There are several retail dining locations on campus including Chick-fil-A,

Starbucks, and Fresh Kitchen located in Mark Clark Hall. There is also a small cafe located on the 5th floor of Bond Hall as well as Brewed Awakenings located in the Daniel Library. For more information on dining options visit Citadel.SodexoMyWay.com.

Disability Services:

Disability services is housed under the Student Success Center and empowers students to manage challenges and limitations that may be characteristic of their particular disability. The office serves students with learning, physical, health, and/or psychiatric disability by managing the varying demands of The Citadel experience.

Federal Work Study:

The Federal Work Study program provides part-time employment for degree-seeking students who can demonstrate financial need. Interested students must complete a FAFSA and contact the Office of Financial Aid for eligibility requirements. Federal Work Studies will be placed in positions across campus including dining services, the library, or within one of the numerous academic departments.

Information Technology Services (ITS):

ITS offers assistance with your technology needs. The Help Desk is located on the second floor of Bond Hall and provides assistance by phone at 843-953-HELP (4357) or via email at helpdesk@citadel.edu. ITS also provides Microsoft Office free to active students through the Lesesne Gateway.

Intramural Sports:

The Citadel hosts numerous intramural sports each fall and spring. The schedule can be found on Citadel.edu/ICRA. Veteran students who are interested in participating are encouraged to contact VSSC's Athletic Officer by emailing our office to connect with an already-established team and/or sign up.

One Card/Identification Cards:

The Citadel's One Card is the school's multipurpose campus ID card that functions mainly as a campus debit card. Your One Card can also be used as a student identification when receiving student discounts at third-party vendors. The One Card program office is located at 208 Richardson Ave.

Office of Financial Aid:

Financial Aid is available to those who qualify. All students are encouraged to complete a Free Application for Federal Student Aid (FAFSA) each academic year. Following completion, you will receive information about the financial aid available to you. Questions regarding the FAFSA, financial aid, and available scholarships should be addressed with the Office of Financial Aid and Scholarships, located on the ground floor of Bond Hall. VA educational benefits are not impacted by Title IV funding.

Office of the Registrar:

The Office of the Registrar assists The Citadel with a wide variety of needs related to student records. They assist with course substitution, change of academic program, change of address, diplomas, residency and a host of other services. The Office of the Registrar is located on the first floor of Bond Hall.

Office of the Treasurer:

Tuition and bill payments are made to the Office of the Treasurer. They also provide additional services to assist you, such as payment plans and education tax credits.

Laundry and Dry-Cleaning:

Laundry and dry-cleaning services are located behind Murray Barracks, off of Courvoisie Ave. The center offers unlimited laundry and dry-cleaning services to all students, prices can be found on their website.

Multicultural Student Services:

The Office of Multicultural Student Services provides programming and services for minority students, helps maintain an appreciation of cultural diversity on campus, and coordinates the College's Access and Equity Program. Assistance is available to students who have concerns relating to race relations, campus diversity, or multicultural awareness.

Patricia McArver Public Speaking Lab:

The Public Speaking Lab's goal is to help all students develop confidence and public speaking abilities that will set them up for success while at The Citadel and their professional careers after graduation. They help individuals develop and organize their message, then coach them on their delivery. Instructors are also available to critique visual aids, whether PowerPoint slides, transparencies, handouts, posters, demonstrations, or storytelling. The lab is located in Bond Hall 367 or can be reached online or by email at SFourney@Citadel.edu.

Parking:

All students that park on campus must purchase a parking pass. This pass will allow students to park in designated lots during the day with the exception of Lot B located directly behind Bond Hall. Parking passes should be purchased at the parking office located at 208 Richardson Ave. or online using the instructions provided on the following page. For more information on parking and vehicle registration visit Citadel.edu/publicsafety/vehicle-registration. Please note parking fees are not covered under Post 9/11 GI Bill ® educational benefits.

Public Safety:

The Citadel's Public Safety officers are certified state officers, and their number one concern is to keep our campus and students safe. Officers are on duty 24/7, 365 days a year and are first responders to any emergencies on campus.



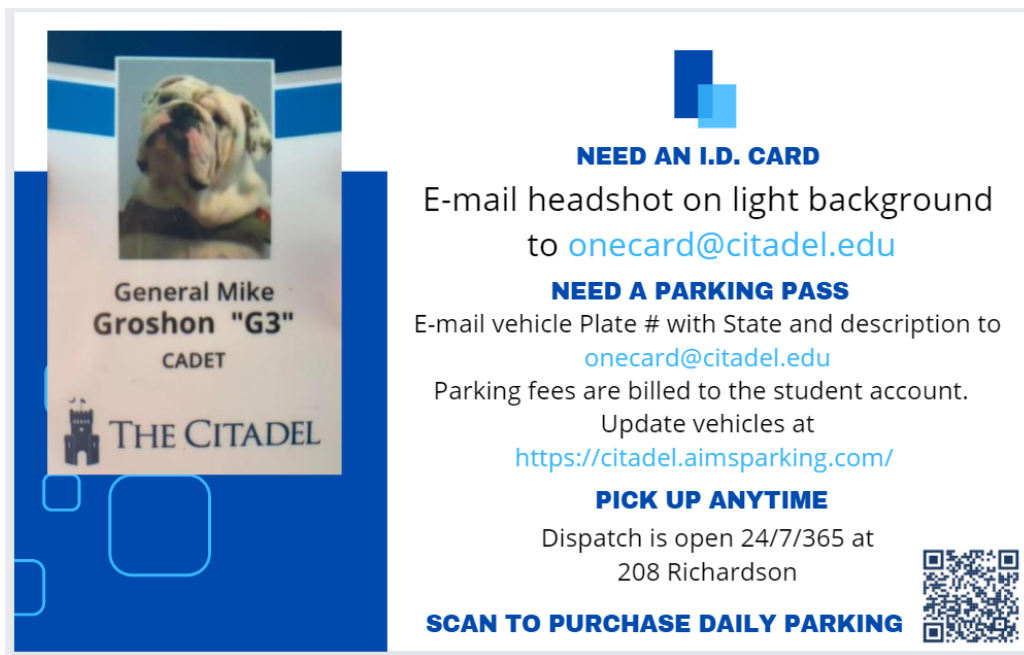
Contact Information:

On Campus Phone Lines: Dial 811

Off Campus Phone Lines: Dial 911

Direct Line/Non-Emergency: 843-953-5114

Email: PSAF@Citadel.edu




NEED AN I.D. CARD
E-mail headshot on light background to onecard@citadel.edu

NEED A PARKING PASS
E-mail vehicle Plate # with State and description to onecard@citadel.edu
Parking fees are billed to the student account.
Update vehicles at <https://citadel.aimsparking.com/>

PICK UP ANYTIME
Dispatch is open 24/7/365 at 208 Richardson

SCAN TO PURCHASE DAILY PARKING



Student Success Center:

The Student Success Center (SCC), located on the first floor of Thompson Hall, provides academic support through the following programs:

- Academic Coaching
- Mathematics Lab
- Services for students with disabilities both long term and short term
- Subject area tutoring
- Supplemental instruction (SI)
- Writing Lab

For more information or to make an appointment visit Citadel.edu/SSC.



Personal Well-Being



CADIC

The Campus Alcohol and Drug Information Center (CADIC) provides services across three tiers of prevention. (1) Population-based education aimed at stopping substance misuse before it becomes substance abuse. (2) One-on-one small group interventions to modify substance abuse before it develops into a substance use disorder (SUD). (3) Provide relapse prevention and referrals to support groups (AA, NA, Al-Anon) and treatment providers. One-on-one meetings are available in a private, confidential, and by request to learn more about programs offered.

Contact: Mark Clark Hall 227, kmodglin@Citadel.edu or 843-953-6704

CARE

The Campus Advocacy, Response, and Education (CARE) provides education relating to sexual misconduct and provides victim support and response services.

Contact: 843-953-7277, AGilmore@Citadel.edu or Citadel.edu/care

Counseling Center

The Citadel Counseling Center provides professional, confidential, short-term counseling to currently enrolled students at no charge. Personal and substance abuse prevention counseling are available by appointment. In the event of an emergency, counselors are also available to provide crisis intervention without an appointment. In addition, the Counseling Center staff provides referrals for off-campus psychiatric evaluations and/or long-term counseling.

Contact: Appointments may be made by calling the Counseling Center at 843-953-6799, 203 Richardson Ave. or Citadel.edu/counseling-center.

Pastoral Counseling

Pastoral counseling is an essential component in the overall design of The Citadel's advisory program. The Chaplain and campus pastors are available to establish relationships with all students including assisting with dealing with life problems in the context of religious values. Conversations are confidential.

Contact: Chaplain Lt. Col Aaron Meadows 843-953-5049 or chaplain@citadel.edu

Ombuds-person

The Citadel's Ombudsperson is a neutral party who helps students resolve disputes and concerns informally and confidentially. When possible, the Ombudsperson will work to settle grievances and seek solutions to problems outside the college's formal problem resolution systems.

Contact: ombud@citadel.edu or citadel.edu/root/ombudsperson

Title IX Services

The Citadel is committed to maintaining a culture of respect and safety; promoting awareness and prevention of sexual harassment, sexual assault, rape, dating violence, domestic violence, and stalking through educational programs and enforcement of standard; promoting bystander intervention; and providing response and advocacy services for those who are affected by these issues.

No person in the United States shall, on the basis of sex, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any education program or activity receiving Federal financial assistance. - Title IX of the Education Amendment of 1972

Contact: Office of Institutional Compliance Bond 310, VMercado@citadel.edu or 843-953-6881

VITAL

Veterans Integration to Academic Leadership or VITAL helps veterans that are enrolling in higher education. The VITAL Coordinator helps develop and use previous military skills, the transition of being a student, mental health assistance, benefits, and more. VITAL Coordinator for the VSSC is Charles West, LISW-CP. Mr. West is a mental health social worker and holds regular office hours on campus.

Contact: Charles West, David.West@va.gov or 843-259-3495

VA Educational Benefits



The Citadel's Veteran Student Success Center (VSSC) provides dedicated staff members who are here to assist Veterans, Active Duty, and their dependents in managing their Veteran educational benefits. The VSSC is not a division of the US Department of Veterans Affairs (VA); however, we are able to provide the following services:

- Provide information and guidance about entitlement, filing claims, and certifying enrollments;
- Advise students concerning VA requirements, rules, and regulations;
- Provide assistance in resolving problems that may arise with student educational benefits; and
- Works as a liaison between students and various campus departments.

It is critical that you understand how to use your benefits in accordance with The Citadel, state, and federal policies, along with administrative procedures in order to maximize your potential and minimize your out-of-pocket costs. If you have questions or concerns at any time, please do not hesitate to reach out to a VSSC staff member, we are here to assist you!



The following information applies to students using educational benefits through the VA. Benefits can be quite complicated and are incredibly individualized. We encourage you to contact VSSC staff with any questions.

VSSC Contact:

VA_Benefits@Citadel.edu

843-953-9824

204 Richardson Ave. (On The Citadel Campus)

Request for VA Certification:

It is the student's responsibility to request VA certification each semester. We cannot certify your enrollment to the VA without your permission. Requests should be submitted online at Citadel.edu/Veterans/VA-Enrollment-Request-Form

After the student submits the request form, their enrollment is electronically transmitted to the Regional Processing Center (RPO). Once the RPO processes the enrollment, they will send an Award Letter via postal mail. This letter outlines the amount of money to be received and the remaining entitlement months. Students should submit their request form in advance of the semester start date. Students receiving instate tuition

via their use of Post 9/11 GI Bill ®, CH 31, CH 30 or CH 35, are encouraged to submit their request form as soon as possible in order to receive their VA enrollment letter on time.



Attendance Requirements:

Class Attendance

Regular attendance is required of all Citadel students, and the attendance record maintained by the instructor is official. In case of absences due to illness or other circumstances beyond their control, students should notify the instructor and VSSC staff as soon as possible.

Online Course Attendance Policy

Distance education (online) students are subject to The Citadel's attendance policy. Attendance in a distance education (online) course is defined by active participation. Logging into Canvas does not qualify as sufficient evidence of attending as per federal financial aid guidelines, and nonattendance may affect financial aid and/or veterans' benefits.

Completion of tests, submission/completion of assignments, and participation in discussion forums are activities used to document enrollment. (Note: logging into the course does not qualify as participation and will not be counted as meeting the attendance requirement). Students who have not documented enrollment and participation by the end of the official drop/add period will be administratively dropped from the roll as "never attended." Students who fail to maintain active participation throughout a distance education (online) course also may be administratively dropped after the official add-drop date without the possibility of reimbursement. For this purpose, an unexplained absence from the course for more than two weeks is considered "non-participation."

Change in Status:

All students receiving benefits are required by law to notify the Veteran Student Success Center (VSSC) staff of the following:

- Change in a program of study;
- Withdrawal from a course;
- Registering for courses not in their degree program;
- Increase or decrease in the number of hours enrolled for;
- Change of address; and
- Concurrent enrollment at another institution.

Notifications can be submitted via VA_Benefits@Citadel.edu or by submitting the VA Notice of Change Form on the Citadel's website.

Course Withdrawals:

If you have to withdraw from a course or withdraw entirely from the school, you must submit a course withdrawal form to The Office of the Registrar. Failure to submit a course withdrawal form in a timely fashion can create an overpayment of VA funds. The Citadel will then send this overpayment back to the VA and you may owe a debt to the school.

Enrollment Guidelines:

You must be enrolled in an undergraduate, graduate, or graduate certificate program of study to receive benefits. You will be certified only for approved programs and courses that meet program graduation requirements. You can view what courses apply to your degree in Degree Works. Courses that do not fulfill requirements will populate under "Courses Not Used". If you were advised to take a course and it populates under "Courses Not Used", contact your advisor

as they will need to submit a Course Substitution form to the Office of the Registrar. The VA will allow payment for prerequisite courses, or developmental courses under certain circumstances. Students receiving VA benefits cannot receive funds for developmental courses that are taught solely online or in mixed mode. The VA will not pay for non-credit coursework. Contact the VSSC if you are unsure about your program or course eligibility.

Repeated Courses:

Courses that are dropped, failed, or a grade that does not meet minimum requirements for graduation may be certified for VA purposes if they are repeated. The VA will not pay for a developmental course for a third attempt when a grade of "U" has been earned for the course. Additionally, the VA will not pay for repeating courses to receive a higher grade.

Residency:

The Choice Act allows certain students to pay in-state tuition if they are using CH 30, 31, 33, or 35 VA educational benefits. Other requirements may be in place. Residency is managed through the Office of the Registrar.

Standards of Progress:

You must maintain satisfactory attendance, conduct, and progress. The Standards of Academic Progress (SAP) required of Citadel students are the guidelines used for all Veterans, Veteran's dependents, reservists, and Active Duty personnel. Academic Progress standards can be found in your student catalog.

Taking Courses at Another Institution:

A student may receive benefits while taking courses at more than one school when certain criteria are met. The courses at the other school must apply to the student's degree program at The Citadel. Students that wish to attend another school must submit a Transient form to the Office of the Registrar and provide a signed copy to the VSSC via VA_Benefits@Citadel.edu or in-person.



Types of Benefits

There are several benefits that you may be eligible to receive. For more information about benefits, we encourage you to view the website VA.gov, this site also provides a "GI Bill ® Comparison Tool."

Types of Benefits Include:

Cadets & Dependent Students

- CH 35 Survivors and Dependents Education Assistance Program
 - For dependents (spouses and children) of individuals who died or are permanently and totally disabled from service-connected causes.
- The Marine Gunnery Sergeant John David Fry Scholarship
 - The Fry Scholarship is a benefit for children and spouses of an Active Duty service member who died in the line of duty on or after September 11, 2001.
- Post 9/11 - Transfer of Entitlement (TOE)
 - Service members have the option to transfer unused benefits under the Post 9/11 GI Bill ® to their children or spouse. Only the Department of Defense (DOD) determines if a service member is eligible to transfer benefits under the Post 9/11 GI Bill (R).
- Montgomery GI Bill ® - Selected Reserve (CH 1606)
 - Provides up to 36 months of education benefits to members of the Selected Reserve.

Veterans & Active Duty

- CH 30 - Montgomery GI Bill ® (MGIB)
 - Provides educational benefits to Veterans and service members who have served at least 2 years on active duty.
- CH 31 - Veteran Readiness and Employment (VR&E)
 - Assists qualified Veterans with service-connected disabilities and an employment handicap to transition and to prepare for, find, and maintain a job.
- Post 9/11 GI Bill ®
 - At least 90 days of aggregate service on or after September 11, 2001.
- Montgomery GI Bill ® - Selected Reserve (CH 1606)
 - Provides up to 36 months of education benefits to members of the Selected Reserve.

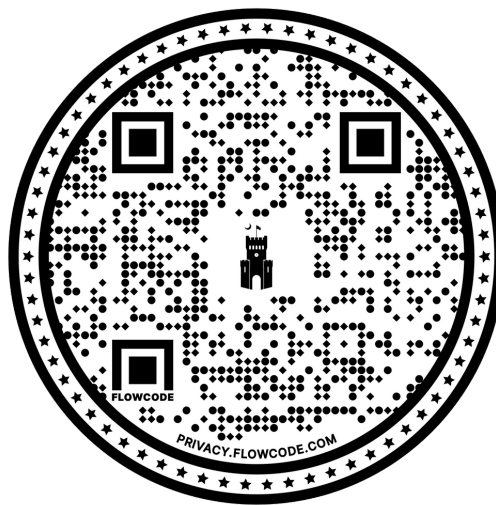
CITADEL CAMPUS



Need help finding a tool or resource?

Scan the QR code below for a list of resources including...

- A digital copy of this handbook,
- Resources available at the Veteran Student Success Center,
- Campus Resources,
- Community Resources,
- And more!



Contacts:

Veteran Student Success Center

P: 843-953-9824
E: VA_Benefits@Citadel.edu
W: go.citadel.edu/veterans
L: 204 Richardson Ave

Sally Levitt,
Director
P: 843-953-9824
E: LevittS1@Citadel.edu

Melissa West,
Associate Director
P: 843-953-4706
E: MWest5@Citadel.edu

Sarah McCuiston
Assistant Director
P: 843-953-9824
E: SMccuist@citadel.edu

Air Force ROTC Detachment 765

P: 843-953-5005
E: Aero@Citadel.edu

Army ROTC, The Palmetto Battalion

P: 843-953-5221
E: Tereset1@Citadel.edu

Campus Advocacy, Response, and Education (CARE)

P: 843-953-7277
E: AGilmore@Citadel.edu
W: go.citadel.edu/care

Campus Alcohol & Drug Information Center (CADIC)

P: 843-953-0510
E: KModglin@Citadel.edu
W: Citadel.edu/root/cadic
L: Mark Clark Hall, 227

Career Center

P: 843-953-1616
E: CareerCenter@Citadel.edu
W: go.citadel.edu/career
L: 573 Huger Street

Chaplain Lt. Col Aaron Meadows

P: 843-953-5049
E: Chaplain@VA.Gov

Counseling Center

P: 843-953-6799
W: citadel.edu/root/counselingcenter
L: 203 Richardson Ave

Daniel Library

P: 843-953-6845
E: Reference@Citadel.edu

Disability Services

P: 843-953-1820
E: DisabilityServices@Citadel.edu
W: Citadel.edu/root/scc-disability-services
L: Thompson Hall, 117

Office of Financial Aid

P: 843-953-5187
E: Financial_Aid@Citadel.edu
W: go.citadel.edu/financial-aid
L: Bond Hall, 138

Contacts:

The Citadel Graduate College

P: 843-953-5089
E: CGC@Citadel.edu
W: go.citadel.edu/graduatecollege
L: 101 Bond

Information Technology Services

P: 843-953-4357
W: go.citadel.edu/its
L: Bond Hall, 253

The Citadel Marine Contingent

P: 843-953-5175
E: LBaylor@Citadel.edu

Navy ROTC

P: 843-953-5175
E: LBaylor@Citadel.edu

Ombudsperson

E: ombud@Citadel.edu
W: citadel.edu/root/ombudsperson

One Card/Parking Office

P: 843-953-7000
E: onecard@Citadel.edu
W: citadel.edu/root/onecard
L: 208 Richardson Ave

Public Safety

P: 843-953-5114
E: psaf@Citadel.edu
W: go.citadel.edu/publicsafety

Office of Registrar

P: 843-953-6969
E: Registrar@Citadel.edu
W: go.citadel.edu/registrar
L: Bond Hall, 173

Student Success Center

P: 843-953-5305
E: sscenter@Citadel.edu
W: citadel.edu/root/ssc
L: Thompson Hall, 117

Office of Treasurer

P: 843-953-5254
E: TRSR@Citadel.edu
W: go.citadel.edu/treasurer
L: Bond Hall, 112

VITAL

P: 843-953-3595
E: David.West@VA.Gov
L: 204 Richardson Ave

Office of Institutional Compliance

P: 843-953-2667
E: compliance@Citadel.edu
W: citadel.edu/root/compliance
L: Bond Hall, 310

Public Speaking Lab

P: 843-953-7089
E: SFourney@Citadel.edu
L: Bond Hall, 365

External Organization Contacts:

Department of Veterans Affairs Inquiries, Educational

P: 888-442-4551

W: VA.Gov/Education

Online Contact Form: Ask.VA.Gov

Goose Creek VA Clinic

P: 843-577-5011 EXT. 3100

L: 2418 NNPTC Circle

Goose Creek, SC 29445-6314

*Must have VA Health Care Card registered with the Naval Weapon Station Pass & ID.

MilConnect - DOD

P: 800-538-9552

W: milconnect.dmdc.osd.mil/milconnect/

MyHealthVet Portal

P: 1-877-327-0022

W: myhealth.va.gov/mhv-portal-web/home

North Charleston VA Outpatient Clinic

P: 843-818-5100

L: 6450 Rivers Ave.

North Charleston, SC 29406

Ralph H. Johnson Medical Center

P: 843-577-5011

L: 109 Bee St.

Charleston, SC 29401

South Carolina Department of Veterans Affairs

P: 803-734-0200

E: va@scdva.sc.gov

W: scdva.sc.gov

L: 1800 St. Julian Place Suite 305
Columbia, SC 29204

South Carolina Veteran Services Organizations

W: benefits.va.gov/columbia/veterans-services-orgs.asp

Tri-County Veterans Support Network

P: 843-410-3616

E: help@tcvsn.org

W: tricountyveteranssupportnetwork.org

Vet Center Readjustment Counseling Services

P: 843-789-7000

L: 3625 West Montague Avenue
North Charleston, SC 29418

Vocational Readiness & Employment (VR&E)

W: benefits.va.gov/vocrehab/index.asp

WAVE Verification (CH 30 & CH 1606)

P: 877-823-2378

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