



THE CITADEL

VETERAN STUDENT
SUCCESS CENTER



VETERAN & ACTIVE DUTY STUDENT HANDBOOK

WELCOME TO THE CITADEL!

2025 / 2026

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Welcome Message

Congratulations on beginning yet another challenging path! We're thrilled to have you as part of our community, whether you're a Veteran or currently serving in the military. At The Citadel, we're confident that you've made an excellent choice for your education.



Transitioning from military life to college can be a significant change for many, as it involves moving from a highly structured environment to one that may seem less regimented. For others, the shift from military to civilian life is ongoing. Whatever your situation, know that your success is our top priority. You're not alone on this journey.

This handbook is designed to provide all the information you need about campus life, tools and resources, and VA educational benefits. Our dedicated staff at the Veteran Student Success Center (VSSC) is here to support you every step of the way. Please don't hesitate to reach out if you need anything at all.

Thank you for your service to our nation!

Mission:

To assist Veteran, Active Duty, and military-connected students assimilate into a supportive and inclusive academic environment at The Citadel and become principled leaders in all walks of life by inhabiting the core values of honor, duty, and respect in a disciplined and intellectually challenging environment.

Our Team



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Director

LevittS1@Citadel.edu

- Oversees Department
- Primary Certifying Official

Melissa West

Associate Director

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- Programming
- Events Coordinator

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- Certifying Official
- Green Zone Training

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AONeill@Citadel.edu

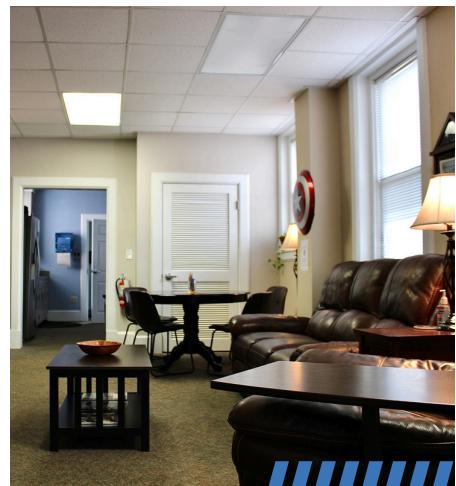
- Certifying Official

Veteran Student Success Center



The Veteran Student Success Center (VSSC), situated at 204 Richardson Ave on The Citadel's campus, opened its doors on Veterans Day in 2014. It warmly welcomes any Veteran or Active Duty student, whether enrolled in online or in-person courses. **Operating hours are from 7:30 AM to 5:00 PM daily**, except on holidays. During the summer, there's a modified schedule. At the VSSC, you'll discover a community that comprehends your journey or, at the very least, one that is eager to support you.

Amenities abound, featuring a well-equipped kitchen with a coffee maker, microwave, refrigerator, and kitchen supplies. Additionally, there's a cozy lounge area complete with a television and gaming system. For academic pursuits, a dedicated study room offers over four computers, a printer, and ample office supplies. You can stay connected with Wi-Fi access, and you can take advantage of the free food pantry, professional attire linen closet, and cabinet stocked with complimentary school supplies.



Academic Advising



The Citadel supports all students in achieving academic, career, and life goals through effective, individualized advising.

Primary Advisor



Each student is assigned a faculty or professional staff advisor within their department to provide guidance on course selection, career paths within their major, and available support resources. Students are encouraged to meet with their advisors regularly, with designated planning sessions held each semester prior to registration. Your academic advisor is listed on your student tab in the student portal.

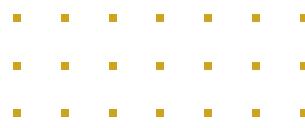
Advising Facilitator



Each school has an appointed Advising Facilitator who enhances the advising experience for students and advisors. As the school's advising expert, the facilitator shares insights and strategies, and serves as a key communicator between advisors and the Director of Advising to promote a collaborative model that supports student engagement and success.

For more information on advising, visit
Citadel.edu/advisingandretention

Academic Information



Academic Awards:

Gold Stars are recognition given to students who have earned a grade-point average (GPA) of 3.70 or higher for the semester. The Dean's List is awarded to students who have earned a 3.2 or higher GPA for the semester with no grade below "C." For both honors, the student must be pursuing an undergraduate degree, have 12 or more semester hours at The Citadel and GPA calculations do not include Pass-Fail courses.

Academic Catalogs:

Academic Catalogs outline all policies, procedures, and guidelines students must follow to graduate from the institution. Undergraduate Veteran Day students and all Active Duty students in a commissioning day program should view the Cadet catalog. Graduate students should view The Citadel Graduate College's catalog. Undergraduate students in the College Transfer Program (CTP) evening or online programs should view The Citadel Transfer Program catalog. All catalogs are available on The Citadel's website at catalog.citadel.edu.



Academic Grievances:

The academic grievance process of the college is reserved for the most serious alleged offenses. These matters deal not with differences of opinion, but with violations of due process; denial of individual rights; or unequal treatment or discrimination based on sex, race, color, or national origin. Students who feel that they have an academic grievance are directed first to confer with the instructor or other individual(s) involved. Where this does not result in satisfaction or if this step is not feasible, the student should present the grievance in writing to the lowest appropriate level not involved in the grievance, department head or associate dean.

Canvas:

Canvas is the name of The Citadel's online learning management software. With Canvas you will submit assignments, take quizzes, participate in discussion boards, and have access to the tools you need to complete your coursework. All online and many in-person classes use Canvas. Make sure you also join the Veteran Student Success Center's informational class on Canvas where we post VA education benefits updates,

helpful information, and more. All students will be invited to join the class prior to their first semester at The Citadel. Any questions regarding Canvas or technical help can be directed to the Center for Excellence and Innovation in Teaching, Learning, and Distance Education (CEITL&DE).



Course Substitutions:

Course substitutions will only be made when justified by extenuating circumstances. Such circumstances must be presented in writing by the student. The requested substitution must have the support of the faculty advisor, the associate dean or the department head, and the Associate Provost for Academic Affairs. Forms for requesting course substitutions are available in the Office of the Registrar.

Diplomas:

All Veteran Day and Active Duty students in a commissioning program will receive a diploma similar in presentation to that of The Citadel Graduate College diplomas. These diplomas do NOT have the rifle imagery as that of the Corps of Cadets' diplomas but look like graduate college diplomas and have all the necessary seals and signatures similar to other institutions.

Dress Code:

Active Duty students in a commissioning program will wear the uniform prescribed by their respective ROTC directives. In keeping with the day program's uniform nature, Veteran Day students are expected to dress appropriately in business casual attire when attending classes with the Corps of Cadets.



Freshman Seminar:

Freshman Seminar (FSEM) is required for all Veteran Day program students. There is one section each Fall dedicated for Veteran Day students. Please check with your advisor for the course name and section or consult the course offerings webpage on the Registrar's website.

Financial Aid:

The Office of Financial Aid and Scholarships encourages each Veteran and Active Duty student to fill out the Free Application for Federal Student Aid (FAFSA) each year to determine their eligibility for various grants and student loans. Their staff is available to help you navigate the financial side every step of your college experience. Active Duty and National Guard and Reservists in an active-duty status are encouraged to look into the Blue Ribbon Scholarship on Financial Aid's website (eligible service members must be in an online program). The VSSC also has a list of external military-connected scholarships listed on its website.

Graduation:

Students must apply to participate in commencement as well as to graduate. Applications for graduation must be completed by going to the graduation tab in the Student Portal. There are specific deadline dates for graduation. Please contact the office of the Registrar for more information. Veteran Day students must follow the South Carolina Corps of Cadets general education requirements and attend the day program commencement. Evening and online undergraduate students must meet Evening Graduate College education requirements and attend The Citadel Graduate College commencement exercises.

Priority Registration:

Returning undergraduate Veteran and Active Duty students receive priority course registration. Registration dates vary by semester and can be found on the registrar's website.



Ring Purchase and Presentation:

Rising seniors may order their ring in the spring of their junior year. Veterans admitted into the Veteran day program are invited to participate in the South Carolina Corp of Cadets (SCCC) Ring Ceremony. Eligibility requirements are determined through the Office of the Registrar. The ring presentation usually occurs in early October of every year.

ROTC:

A Veteran Day student who is in a commissioning program, and enrolled in full-time courses may enroll in ROTC courses for non-degree credit. For more information about eligibility requirements see the [course catalog](#).

Student Portal:

The student portal can be found at my.citadel.edu and contains information related to all aspects of student life. You can customize your home screen to show offices that are important to your personal education. We advise students to be sure to pin the Veteran Student Success Center's card to their home screen for easy access.



Virtual Student Lounge



The Veteran and Active Duty student lounge was designed to provide students, whether taking classes in person or online, a space to converse, find information, and receive reminders of important upcoming events or deadlines.

Included in the lounge are special features such as...

- Discussion Boards (Topics include VA Questions, General Citadel Questions, Community Events/Things to do, Citadel Student Veterans Association (CSVA) Lounge, Employment Opportunities, and more)
- Modules with Helpful Information on VA Education Benefits, Transitioning to College, the Veteran Student Mentorship Program, and more,
- Announcements related to upcoming events or deadlines, and
- Links and Information pertaining to The Citadel Student Veterans Association, including access to their upcoming meetings and event details.

All students are given access to the lounge upon acceptance to The Citadel. Simply log in to your Canvas account to locate the "VSSC Lounge."



Welcome to the Veteran and Active Duty Student Lounge! This lounge was designed specifically for YOU. Take a look around, engage in the chat boards, and search for helpful information you need to succeed. If you have any questions you can always [contact us here.](#)

Student Services



Barber Shop:

The barber shop, located in Mark Clark Hall, offers haircuts to all students, faculty, and staff. You do not need to make an appointment. Hours are M, T, TH - 8 am to 4 pm and W, F - 8 am to 3 pm. Haircuts are \$14.

Beach Club:

The Citadel owns a Beach Club conveniently located on the Isle of Palms. Students who have a valid campus parking pass are welcome to park and use the facilities from 8:30 am to 5:30 pm Monday through Sunday. Please note you must display your parking pass while on the premises, and there are no lifeguards on duty; guests swim at their own risk. The Citadel Beach Club is located at 4700 Palm Blvd. Isle of Palms, SC 29451.

Bookstore:

The Citadel bookstore provides textbooks, school supplies, and branded merchandise and is located in Mark Clark Hall. Students can shop either in person or online at bkstr.com/thecitadelstore/home. The bookstore is open Monday through Friday, 8 am to 5 pm, and Saturdays, 10 am to 4 pm, during the Spring and Fall semesters, with adjusted hours during the summer.

Cadet Store:

The Tommy B. Hunter Cadet store, located on the Ashley River side of campus, sells shoes, clothing, accessories, and snacks.



Career Center:

The Career Center educates, empowers, and equips students to achieve their professional goals by becoming active participants in the process. Staff provides professional assistance to all students through specialized career coaching, connections with employers, top career resources, and much more. All Veteran and Active Duty students are encouraged to reach out to Director Jen Santoro Cleveland to make an appointment at citadel.edu/career/contact-us.

Computer Labs:

The Citadel has several computer labs located on campus, including Bond Hall 251, 252, and 256, as well as Thompson Hall 215 and 220. Most computer labs are open Monday-Friday from 8 AM to 9 PM. For labs dedicated to your major, check with your college or department. The VSSC also has a small computer lab, as well as loaner laptops. Laptops are available for short periods, on an as-needed basis. All computer labs are managed by ITS.



Daniel Library:

The Daniel Library has numerous resources available for students to use, including designated quiet study areas, study rooms for individuals and groups, printing, scanning, faxing, as well as equipment rental, access to a 3D printer, milling, designing posters, and VR experiences, in addition to textbooks, research materials, and online catalogs. If you need help finding information for research, you can call the Research Librarian at 843-953-2569 or use the Daniel Library chat feature (7:30 AM to 8:30 PM EST) or email reference@Citadel.edu. The library is open 7 days a week during the Fall and Spring semesters with adjusted hours during the summer. For a full list of hours and resources, visit library.citadel.edu.

Dining on Campus:

There are several retail dining locations on campus. For more information and hours of operation for dining options, visit DineOnCampus.com/TheCitadel.

Disability Services:

Disability Services is housed under the Student Success Center and empowers students to manage challenges and limitations that may be characteristic of their particular disability. The office serves students with learning, physical, health, and/or psychiatric disability by managing the varying demands of The Citadel experience.

Federal Work Study:

The Federal Work Study program provides part-time employment for degree-seeking students who can demonstrate financial need. Interested students must complete a FAFSA and contact the Office of Financial Aid for eligibility requirements. Federal Work Studies will be placed in positions across campus including dining services, the library, or within one of the numerous academic departments. The Veteran Student Success Center (VSSC) hires 2-3 Federal Work Study students each semester.

Infirmary:

All non-cadet students have access to the infirmary on campus, with billing to the student's insurance. Services include urgent care, counseling, medication management, X-rays, and EKGs, as well as an on-site nurse available 24/7. Please check with your insurance before your visit to ensure services are covered under your plan. Any remaining bill after insurance payouts is the responsibility of the student.



Information Technology Services (ITS):

ITS offers assistance with your technology needs. The Help Desk is located on the second floor of Bond Hall and provides assistance by phone at 843-953-HELP (4357) or via email at helpdesk@citadel.edu. ITS also provides Microsoft Office free to active students through the student portal.

Intramural Sports:

The Citadel hosts numerous intramural sports each fall and spring. The schedule can be found on Citadel.edu/ICRA. Veteran students who are interested in participating are encouraged to contact VSSC's Athletic Officer by emailing The Citadel Student Veterans Association (CSVA) at CitadelVeterans@Citadel.edu for information on starting a team or joining one already in place.

Laundry and Dry-Cleaning:

Laundry and dry-cleaning services are located behind Murray Barracks, off of Courvoisie Ave. The center offers laundry and dry-cleaning services, including military uniforms, household items, and a fluff and dry service to all students. Prices can be found on their website. Hours during the academic year are Monday through Friday, 7:30 AM to 4 PM.

Multicultural Student Services:

The Office of Multicultural Student Services provides programming and services for minority students, helps maintain an appreciation of cultural diversity on campus, and coordinates the college's Access and Equity Program. Assistance is available to students who have concerns relating to race relations, campus diversity, or multicultural awareness.

One Card/Identification Cards:

The Citadel's One Card is the school's multipurpose campus ID card that also functions as a campus debit card. Your One Card can also be used as a student identification when receiving student discounts at third-party vendors. The One Card program office is located at 207 Richardson Ave. See page 13 for more information on requesting your One Card via email.

Office of Financial Aid:

Financial Aid is available to those who qualify. All students are encouraged to complete a Free Application for Federal Student Aid (FAFSA) each academic year. Following completion, you will receive information about the financial aid available to you. Questions regarding the FAFSA, financial aid, and available scholarships should be addressed with the Office of Financial Aid and Scholarships, located on the ground floor of Bond Hall.

Office of the Registrar:

The Office of the Registrar assists students with a wide variety of needs related to student records. They are responsible for course substitutions, changes of academic programs, changes of address, diplomas, residency, and a host of other services. They also process Joint Service Transcripts (JST) for our Veteran students. The Office of the Registrar is located on the first floor of Bond Hall.

Patricia McArver Public Speaking Lab:

The Public Speaking Lab's goal is to help all students develop confidence and public speaking abilities that will set them up for success while at The Citadel and their professional careers after graduation. They help individuals develop and organize their message, then coach them on their delivery. Instructors are also available to critique visual aids, whether PowerPoint slides, transparencies, handouts, posters, demonstrations, or storytelling. The lab is located in Bond Hall 367 or can be reached online or by email at SFourney@Citadel.edu.

Parking:

All students who park on campus must purchase a parking pass. This pass will allow students to park in designated lots during the day with the exception of Lot B located directly behind Bond Hall. Parking passes should be purchased at the parking office located at 207 Richardson Ave. or online using the instructions provided on the following page. For more information on parking and vehicle registration visit Citadel.edu/publicsafety/campus-parking. Please note that parking fees are not covered under Post 9/11 GI Bill ® educational benefits.



Post Office:

Located in Mark Clark Hall, the post office is a fully functioning US Postal Service (USPS) location. Any packages shipped to The Citadel's mailing address (171 Moultrie Street, Charleston, SC 29409) can be picked up here. You can also mail items or purchase stamps. The Post Office is open Monday-Friday 8:30 AM through 4 PM during the traditional school year, with shortened hours during summer.

Public Safety:

The Citadel's Public Safety officers are certified state officers, and their number one concern is to keep our campus and students safe. Officers are on duty 24/7, 365 days a year, and are first responders to any emergencies on campus. Please download the Bulldog Alert System on your phone. Bulldog Alert is The Citadel's multifunctional campus safety notification system. It facilitates easy and instantaneous two-way communications during a crisis or emergency situation. To download, visit Citadel.edu/bulldogalert.



Contact Information:

On Campus Phone Lines: Dial 811

Off Campus Phone Lines: Dial 911

Direct Line/Non-Emergency: 843-953-5114

Email: PSAF@Citadel.edu

Student Clubs:

Most student clubs are open for Veteran and Active Duty students to join. Clubs such as the Summerall Guards and Junior Sword Arch are for cadets only. If you are interested in joining a club, visit citadel.edu/cadetactivities/clubs-organizations.

Student Business Services:

Tuition and bill payments are made to Student Business Services. They also provide additional services to assist you, such as payment plans and education tax credits. They can be contacted at (843)953-5254 or SBS@citadel.edu.

Student Success Center:

The Student Success Center (SSC), located on the first floor of Thompson Hall, provides academic support through the following programs:

- Academic Coaching
- Mathematics Lab
- Services for students with disabilities, both long-term and short-term
- Subject area tutoring
- Supplemental instruction (SI)
- Writing Lab

For more information or to make an appointment, visit Citadel.edu/SSC.

Summerall Chapel:

The Church at Summerall Chapel (TCSC) is a non-denominational Christian service hosted in Summerall Chapel on Sunday mornings at 9 AM with fellowship following. This congregation is open to anyone and everyone and is dedicated to worshiping God and growing disciples of Jesus Christ for the transformation of the world. Roman Catholic Mass is celebrated weekly on Sundays at 5 PM and is open to all students, faculty, staff, and community members. Reconciliation is held before worship at 4 PM. St. Alban's, one of our campus ministries, offers an Anglican Worship Service in Summerall Chapel weekly on Mondays, from 6:30 PM to 7:50 PM, with dinner served before worship. Learn more at citadel.edu/chapel.



Personal Well-Being



CADIC

The Campus Alcohol and Drug Information Center (CADIC) provides services across three tiers of prevention. (1) Population-based education aimed at stopping substance misuse before it becomes substance abuse. (2) One-on-one small group interventions to modify substance abuse before it develops into a substance use disorder (SUD). (3) Provide relapse prevention and referrals to support groups (AA, NA, Al-Anon) and treatment providers. One-on-one meetings are available in a private, confidential, and by request to learn more about programs offered.

Contact: Mark Clark Hall 227, kmoglin@Citadel.edu or 843-953-6704

CARE

The Campus Advocacy, Response, and Education (CARE) provides education relating to sexual misconduct and provides victim support and response services.

Contact: 843-953-7277, AGilmore@Citadel.edu or Citadel.edu/care

Mary Bennett Murray Infirmary

All students have access to the infirmary on campus, with billing to the student's insurance. Services include on-site nurse assistance 24/7, medication management, X-rays, EKGs, physical therapy, and more. Please check with your insurance before your visit to ensure services are covered under your plan. Any remaining bill after insurance payouts is the responsibility of the student. The infirmary is also home to The Citadel Counseling Center, which provides professional, confidential, short-term counseling to currently enrolled students at no charge. In addition, the Counseling Center staff provides referrals for off-campus psychiatric evaluations and/or long-term counseling.

Contact: The infirmary and counseling center are located at 9 Hammond Ave. on The Citadel campus, you can also contact them at 843-953-4827 or Citadel@MUSC.edu.

Pastoral Counseling

The Chaplain and campus pastors are available to establish relationships with all students, including assisting with dealing with life problems in the context of religious values. Conversations are confidential.

Contact: Chaplain Lt. Col Aaron Meadows 843-953-5049 or chaplain@citadel.edu

Ombuds- person

The Citadel's Ombudsperson is a neutral party who helps students resolve disputes and concerns informally and confidentially. When possible, the Ombudsperson will work to settle grievances and seek solutions to problems outside the college's formal problem resolution systems.

Contact: ombud@citadel.edu or citadel.edu/root/ombudsperson

Title IX Services

The Citadel is committed to maintaining a culture of respect and safety; promoting awareness and prevention of sexual harassment, sexual assault, rape, dating violence, domestic violence, and stalking through educational programs and enforcement of standard; promoting bystander intervention; and providing response and advocacy services for those who are affected by these issues.

No person in the United States shall, on the basis of sex, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any education program or activity receiving Federal financial assistance. - Title IX of the Education Amendment of 1972

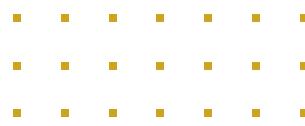
Contact: Office of Institutional Compliance Bond 310, VMercado@citadel.edu or 843-953-6881

VITAL

Veterans Integration to Academic Leadership, or VITAL, helps veterans enrolling in higher education. The Coordinator helps develop and use previous military skills in the transition of being a student, offers mental health assistance, and more. VITAL Coordinator for the VSSC is Jordan Watkins, who holds office hours on campus on Thursdays from 8 AM to 12 PM during the school year

Contact: Jordan Watkins, LISW-CP Jordan.Watkins@va.gov or 843-997-4944

VA Education Benefits



The Citadel's Veteran Student Success Center (VSSC) provides dedicated staff members who are here to assist Veterans, Active Duty, service members, and their dependents in managing their VA education benefits. The VSSC is not a division of the US Department of Veterans Affairs (VA); however, we are able to provide the following services:

- Provide information and guidance about applying for VA education benefits, entitlement, and certifying enrollments;
- Advise students concerning VA requirements, rules, and regulations;
- Provide assistance in resolving problems that may arise with student educational benefits; and
- Works as a liaison between students and various campus departments.

It is critical that you understand how to use your benefits in accordance with The Citadel, state, and federal policies, along with administrative procedures in order to maximize your potential and minimize your out-of-pocket costs. If you have questions or concerns at any time, please do not hesitate to reach out to a VSSC staff member, we are here to assist you!



The following information applies to students using education benefits through the VA. Benefits can be quite complicated and are incredibly individualized. We encourage you to contact VSSC staff with any questions.

VSSC Contact:

VA_Benefits@Citadel.edu

843-953-9824

204 Richardson Ave. (On The Citadel Campus)

Request for VA Certification:

It is the student's responsibility to request VA certification each semester. We cannot certify your enrollment to the VA without your permission. Requests should be submitted online at VA.Citadel.edu using the office's Student Works/VA Works portal.

After the student submits The Citadel's Certification Request Form, their enrollment is electronically transmitted by a VA School Certifying Official at The Citadel and is then processed by the VA. Students should submit their request form in advance of the semester start date.

Attendance Requirements:

Class Attendance

Regular attendance is required of all Citadel students, and the attendance record maintained by the instructor is official. In case of absences due to illness, military obligations, or other circumstances beyond their control, students should notify the instructor and VSSC staff as soon as possible.

Online Course Attendance Policy

Distance education (online) students are subject to The Citadel's attendance policy. Attendance in a distance education (online) course is defined by active participation. Logging into Canvas does not qualify as sufficient evidence of attending as per federal financial aid guidelines, and nonattendance may affect financial aid and/or veterans' benefits.

Completion of tests, submission/completion of assignments, and participation in discussion forums are activities used to document enrollment. (Note: logging into the course does not qualify as participation and will not be counted as meeting the attendance requirement). Students who have not documented enrollment and participation by the end of the official drop/add period will be administratively dropped from the roll as "never attended." Students who fail to maintain active participation throughout a distance education (online) course also may be administratively dropped after the official add-drop date without the possibility of reimbursement. For this purpose, an unexplained absence from the course for more than two weeks is considered "non-participation."



Change in Status:

All students receiving benefits are required to notify the Veteran Student Success Center (VSSC) staff of the following:

- Change in a program of study;
- Withdrawal from a course;
- Registering for courses not in their degree program;
- Increase or decrease in the number of hours enrolled for;
- Plans to study abroad; and
- Concurrent enrollment at another institution.

Notifications can be submitted via VA_Benefits@Citadel.edu or by submitting an inquiry through the Student Works/VA Works portal.

Course Withdrawals:

If you have to withdraw from a course or withdraw entirely from the school, you must submit a course withdrawal form to The Office of the Registrar. Failure to submit a course withdrawal form in a timely fashion can create an overpayment of VA funds and create a debt.

Enrollment Guidelines:

You must be enrolled in a degree-seeking undergraduate, graduate, or graduate certificate program of study to receive benefits. You will be certified only for approved programs and courses that meet program graduation requirements. You can view what courses apply to your degree in Degree Works. Courses that do not fulfill requirements will populate under "Courses Not Used". If you were advised to take a course and it populates under "Courses Not Used", please notify the VSSC and contact your advisor as a Course Substitution form will need to be submitted to the Office of the Registrar. The VA will not pay for non-credit coursework. Contact the VSSC if you are unsure about your program or course eligibility.

Repeated Courses:

The VA will only pay for repeated courses that require a higher grade per the student's program requirements. The VA will not pay for a developmental course for a third attempt when a grade of "U" (Unsatisfactory) has been earned for the course.

Residency:

The Choice Act allows certain students to pay in-state tuition if they are using CH 30, 31, or 33 VA educational benefits. The Colonel John M. McHugh Tuition Fairness for Survivors Act of 2021 (Public Law 117-68) amends the definition of covered individuals for instate tuition to include Chapter 35. For any questions related to residency, please reach out to the Office of the Registrar as they manage residency.

Standards of Progress:

You must maintain satisfactory attendance, conduct, and progress. The Standards of Academic Progress (SAP) required of Citadel students are the guidelines used for all Veterans, Veteran's dependents, reservists, and Active Duty personnel. Academic Progress standards can be found in your student catalog.

Taking Courses at Another Institution:

A student may receive benefits while taking courses at more than one school when certain criteria are met. The courses at the other school must apply to the student's degree program at The Citadel. Students that wish to attend another school must submit a Transient form to the Office of the Registrar and provide a signed copy to the VSSC via VA_Benefits@Citadel.edu or in-person.



Types of Benefits

There are several benefits that you may be eligible to receive. For more eligibility criteria and information about benefits, we encourage you to view the VA's website VA.gov, this site also provides a "GI Bill ® Comparison Tool."

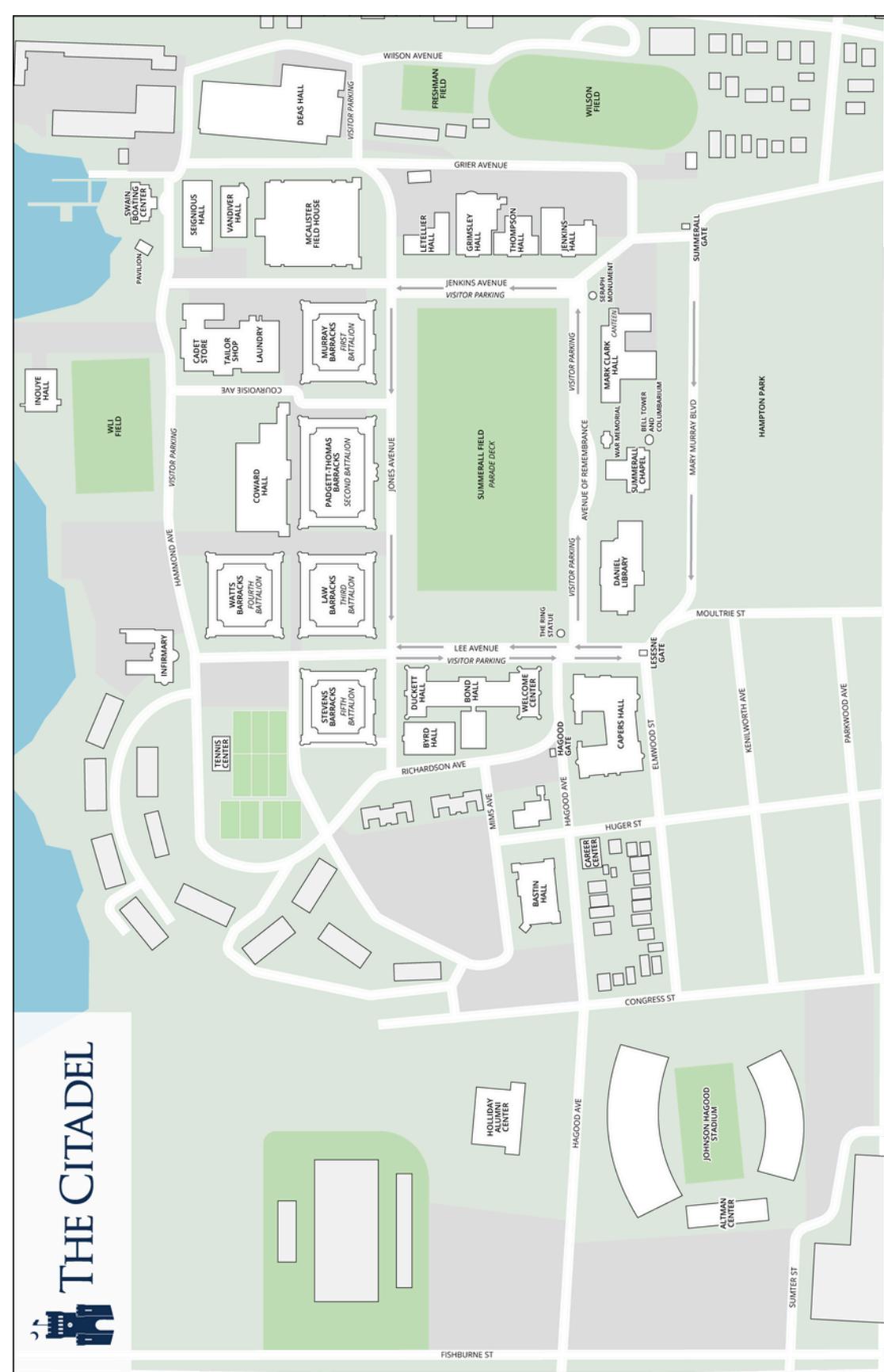
Types of Benefits Include:

Cadets & Dependent Students

- CH 35 - Survivors' and Dependents' Educational Assistance (DEA) Program
 - For dependents (spouses and children) of individuals who died or are permanently and totally disabled from service-connected causes as rated by the U.S. Department of Veterans Affairs (VA).
- The Marine Gunnery Sergeant John David Fry Scholarship
 - Provides education benefits for dependents of an Active Duty service member who died in the line of duty on or after September 11, 2001.
- CH 33 - Post 9/11 GI Bill ® - Transfer of Entitlement (TOE)
 - Eligible service members have the option to transfer unused benefits under the Post 9/11 GI Bill ® to their children or spouse. Only the Department of Defense (DOD) determines if a service member is eligible to transfer benefits.
- CH 1606 - Montgomery GI Bill ® - Selected Reserve
 - For members of the Selected Reserve and National Guard.

Veterans & Active Duty

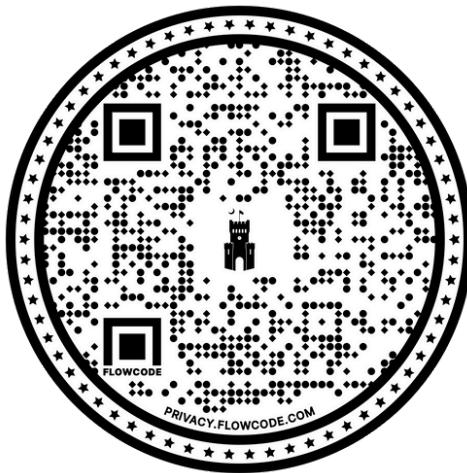
- CH 30 - Montgomery GI Bill ® (MGIB)
 - For Veterans and service members who have served at least 2 years on active duty.
- CH 31 - Veteran Readiness and Employment (VR&E)
 - Assists veterans whose service-connected disability (ratings of 10% or more) limits or hinders their ability to work. VR&E helps veterans acquire the education or necessary training they need to find and maintain a job. Eligible veterans work with a VR&E case manager throughout their time in the program.
- CH 33 - Post 9/11 GI Bill ®
 - At least 90 days of active duty service on or after September 11, 2001.
- CH 1606 - Montgomery GI Bill ® - Selected Reserve
 - For members of the Selected Reserve and National Guard.



Need help finding a tool or resource?

Scan the QR code below for a list of resources including...

- A digital copy of this handbook,
- Resources available at the Veteran Student Success Center,
- Campus Resources,
- Community Resources,
- And more!



Contacts:

Veteran Student Success Center

843-953-9824
va_benefits@citadel.edu
go.citadel.edu/veterans
204 Richardson Ave

Sally Levitt
Director
843-953-9824
levitts1@citadel.edu

Melissa West
Associate Director
843-953-4706
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Air Force ROTC Detachment 765

843-953-5005
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<https://www.citadel.edu/afrotc/>
Jenkins Hall, 232

Army ROTC, The Palmetto Battalion

843-953-5221
eileen.quinn@citadel.edu
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Jenkins Hall, 229

Campus Alcohol & Drug Information Center (CADIC)

843-953-0510
kmodglin@Citadel.edu
Citadel.edu/root/cadic
Mark Clark Hall, 227

Campus Advocacy, Response and Education (CARE)

843-953-7277
AGilmore@Citadel.edu
go.citadel.edu/care
Mark Clark Hall, 215

Career Center

843-953-1616
careercenter@Citadel.edu
go.citadel.edu/career
Capers Hall 2115A

Chaplain Lt. Col Aaron Meadows

843-953-5049
chaplain@VA.Gov
<https://www.citadel.edu/chapel/about/chapel-staff/>
2 Ave of Remembrance

Daniel Library

843-953-6845
reference@Citadel.edu
library.citadel.edu/home
1 Ave of Remembrance

Disability Services

843-953-1820
disabilityservices@Citadel.edu
Citadel.edu/root/scc-disability services
Thompson Hall, 117

Contacts:

Information Technology Services

843-953-4357

helpdesk@citadel.edu

go.citadel.edu/its

Bond Hall, 303

Navy ROTC

843-953-5175

CBopp@Citadel.edu

<https://www.citadel.edu/navy/>

Jenkins Hall, 111

Office of Financial Aid

843-953-5187

financial_aid@Citadel.edu

go.citadel.edu/financial-aid

Bond Hall, 138

Office of Institutional Compliance

843-953-2667

compliance@Citadel.edu

citadel.edu/root/compliance

Bond Hall, 310

Office of Registrar

843-953-6969

Registrar@Citadel.edu

go.citadel.edu/registrar

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Ombudsperson

843-953-5188

ombud@Citadel.edu

citadel.edu/root/ombudsperson

Bond Hall, 237

One Card/Parking Office

843-953-7000

onecard@Citadel.edu

citadel.edu/root/onecard

208 Richardson Ave

Public Safety

843-953-5114

psaf@Citadel.edu

go.citadel.edu/publicsafety

208 Richardson Ave

Public Speaking Lab

843-953-7089

SFourney@Citadel.edu

www.citadel.edu/public-speaking-lab/

Bond Hall, 365

Student Business Services

843-953-5254

SBS@Citadel.edu

go.citadel.edu/treasurer

Bond Hall, 112

Student Success Center

843-953-5305

sscenter@Citadel.edu

citadel.edu/root/ssc

Thompson Hall, 117

The Citadel Graduate College

843-953-5089

CGC@Citadel.edu

go.citadel.edu/graduatecollege

Bond Hall, 101

Contacts:

The Citadel Marine Contingent

843-953-5175

CBopp@Citadel.edu

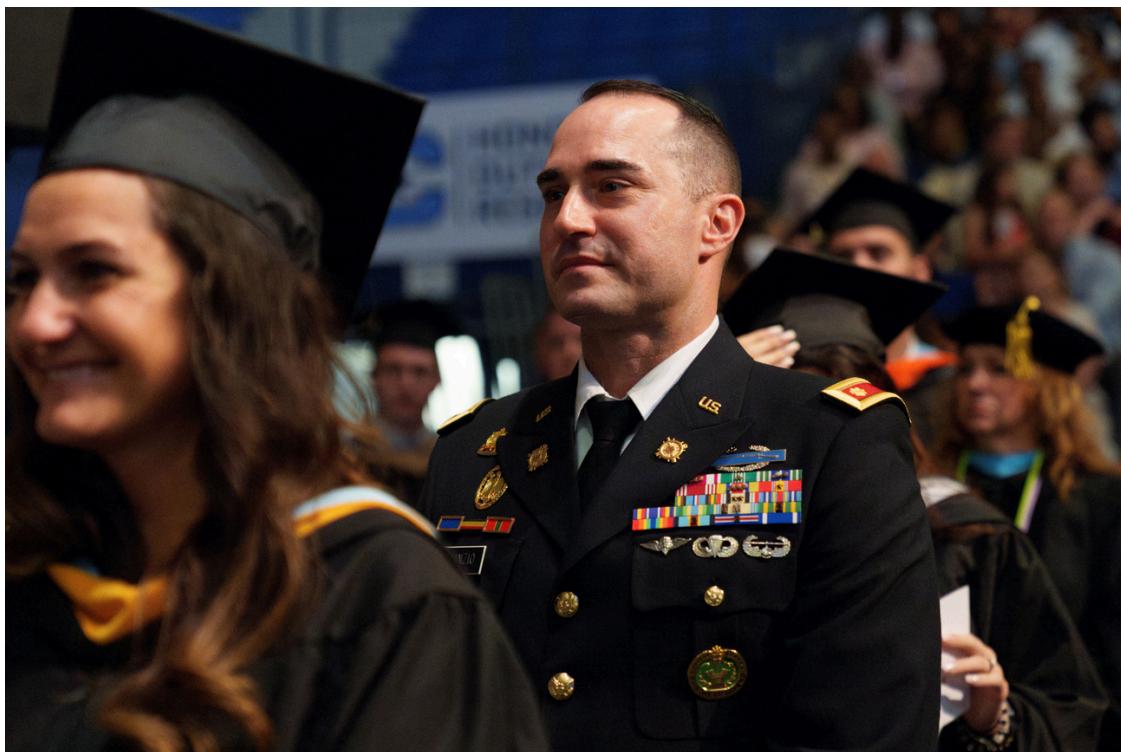
citadel.edu/marines/contact-us/

VITAL

843-997-4944

Jordan.Watkins@Va.Gov

204 Richardson Ave



External Organization Contacts:

Department of Veterans Affairs Inquiries, Educational

P: 888-442-4551
W: VA.Gov/Education
Online Contact Form: Ask.VA.Gov

Goose Creek VA Clinic

P: 843-577-5011
L: 2418 NNPTC Circle
Goose Creek, SC 29445-6314
*Must have VA Health Care Card
registered with the Naval Weapon
Station Pass & ID.

MilConnect - DOD

P: 800-538-9552
W: milconnect.dmdc.osd.mil/milconnect/

North Charleston VA Clinic

P: 843-577-5011
L: 6450 Rivers Ave.
North Charleston, SC 29406

Ralph H. Johnson Medical Center

P: 843-577-5011
L: 109 Bee St.
Charleston, SC 29401

South Carolina Department of Veterans Affairs

P: 803-734-0200
E: va@scdva.sc.gov
W: scdva.sc.gov
L: 1800 St. Julian Place Suite 305
Columbia, SC 29204

Tri-County Veterans Support Network

P: 843-410-3616
E: help@tcvsn.org
W: tricountyveteranssupportnetwork.org

VA Health Connect

P: 855-679-0214
W: va.gov/initiatives/va-health-connect

Vet Center (Readjustment Counseling) Services

P: 843-789-7000
L: 3625 West Montague Avenue
North Charleston, SC 29418

Vocational Readiness & Employment (VR&E)

W: benefits.va.gov/careers-
employment/vocational-rehabilitation/

WAVE Verification (CH 30 & CH 1606)

P: 877-445-4551
W: va.gov/education/verify-school-
enrollment

