

# CEITL&DE NEWS

The Monthly Newsletter from the Citadel's Center for Excellence and Innovation in Teaching, Learning and Distance Education



## CANVAS TIPS

Want to personalize your Canvas Dashboard?



Teaching multiple sections of the same course?



[CLICK FOR CREATING COURSE NICKNAMES](#)

Want to create colored overlays for your Canvas courses?



[CLICK FOR CREATING COLORED OVERLAYS](#)

Dashboard cluttered? Want to edit what courses are visible in your Dashboard to only have current/frequently visited classes on it?



[CLICK FOR CREATING FAVORITES](#)

## LIVESTREAM TIPS

Having issues with sound?



Cannot hear your remote students? Have static and reverb issues?



[CLICK FOR SETTING UP THE IPAD](#)

Students on Zoom cannot hear you speaking through the Swivl marker?



[CLICK FOR TROUBLESHOOTING TIPS](#)

Is the sound coming through the computer or other classroom speakers?



[CLICK FOR COMPUTER SETTINGS](#)



## GET TO KNOW EMILY THICKENS

Please welcome Emily Thicken, our newest member of the CEITL&DE Team!

- Emily may look familiar, as she served in The Citadel ITS department for three years.
- In April of 2020, she joined the College of Charleston Transfer Resource Center as the Manager for Military Transfer Credit Evaluation.
- She rejoined the Citadel family in January of 2022
- Her hobbies include hiking, kayaking, and birding, but enjoys watching and learning about birds the most.
- Originally from McConnells, SC.

Emily holds a B.A. in Public Relations with a Minor in Counselor Education from the University of South Carolina, Columbia, SC.

She also earned her M.Ed. in Counselor Education, College Counseling and Student Affairs from The Citadel Graduate College.

### NEED HELP?



Contact our office at:  
[ceitlde@citadel.edu](mailto:ceitlde@citadel.edu)  
**(843) 953-TEAM**

Support Hours  
Monday – Friday  
7:30 am – 4:30 pm

Canvas technicians are also available for 24/7 support via chat or telephone. Contact information for the chat feature is available in the HELP menu within Canvas.

## UPCOMING TRAININGS

In addition to QOT training this month we are also offering training on:

- Polling Software, 2/1
- Creating Canvas Quizzes, 2/17
- Academic Integrity Software, 2/22



[REGISTER HERE](#)



## NEW FACULTY 101 MONTHLY WORKSHOPS

New Faculty 101 monthly workshops will continue through the Spring.

The dates are: Feb 15, Mar 22, Apr 19, and May 4

We meet from 12:15 to 1:30 pm in Bond Hall, Room 295.