

# Lymari Rentas González, DBA, MBA, CICA, CCS, EA, MFP

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## Internal Auditor, Tax Analyst, Financial Analyst, Finance and Business Consultant, Research, Accountant

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Accomplished and dynamic auditor with a proven history of analyzing comprehensive statements, financial research, compliance, governance, and collaborated with external auditors to meet business objectives. Skilled interpersonal communicator able to work as part of a cross-functional team or independently.

- Internal Auditing
- Reconciliations
- Strategic Planning
- Business Researcher
- Creative solution
- Knowledgeable in Laws and Regulation
- Budget-Oriented
- Research
- Tax Expert
- Product Support
- IRS/Notice
- Quarterly and Annual Tax Return
- Property Insurance Audits and Compliance
- ASC 606 Reviewer as part of Financial Statements for Small Business and Non For Profit
- Financial Analysis
- Risk Mitigation
- Collaboration
- Risk Controls
- Problem-solving
- Compliance Researcher
- Community Outreach
- Fast Paced
- Small-Business
- Complex Tax Expert
- Technical Support
- Payroll Analysis – Complex
- Medicaid Audits
- Life Insurance Audits and Compliance
- Bookkeeping
- Staff Training
- Business Objectives
- Problem Resolution
- Bilingual
- Result-oriented
- Customer Service Oriented
- Remotely
- Real-Time Solutions
- Self-Employment Tax Advisor
- Partnership Tax Advisor
- Tax Expert Representative
- Report Writer
- Medicare Audits
- Medicaid Insurance Audits and Compliance

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## Career Experience

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# Lymari Rentas González, DBA, MBA, CICA, CCS, EA, MFP

Page | 2

Adjunct Faculty, (Graduate School)  
Grand Canyon University  
(Colangelo College of Business ) **June 2024 – Present**

Adjunct Faculty,  
The Citadel  
(Tommy and Victoria Backer School of Business ) **August 2023 – Present**

Adjunct Professor  
Miller-Motte Colleges **August – December 2023(5 weeks course)**

Board Member,  
Coastal Girls on the Run South Carolina, **December 2021-present**

- Fundraising and Grants
- Board Development Plan
- Recruitment and Retention Board Members
- Coach-

Financial Analyst II (Revenue Cycle Auditor PRMO) Internal Quality Control  
**Duke Health and University, October 2021- July 2023**

- Internal Quarterly Controls Testing Based on COSO Integrated Framework
  - Collaborating with operations to develop and maintain departmental specific revenue cycle process memorandums and internal control metrics.
  - Performing a periodic review of internal controls to ensure they are adequate and operating effectively.
  - Issuing quarterly reports on the results of the internal control monitoring at the Director, AVP and overall PRMO levels.
- Policies and Procedures with Senior Management
  - Review and provide feedback on operational policies and procedures.
- Process Monitoring for PRMO
- Process Redesign Efforts
  - Assist departmental management in the implementations or redesign of revenue cycle processes.
- Audit Liaison
  - Act as a liaison with internal/external auditors to ensure accurate data dissemination and follow-up on findings for revenue cycle related matters.
- Focused Reviews
  - Performing focused reviews to ensure key processes surrounding identified risks are designed appropriately and operating effectively, efficiently and with appropriate control considerations.
  - Focus on compliance/regulatory guidance, system logic and security, interfaces between systems, hand-offs between departments and understanding the flow of data from the beginning of the revenue cycle to the end.

# Lymari Rentas González, DBA, MBA, CICA, CCS, EA, MFP

Page | 3

## **Bilingual- Quick book Live Expert- Select Time**

### **Intuit, Monthly Team August 2022 – Present**

- Provide assistance to Small Business in their monthly bookkeeping alongside with the Front Office Team for the Accounting Cycle including year-end reports.

### **Intuit, Cleanup Team -September 2021 – August 2022**

- Provide clean books services to Small Business and Organizations

## **Minority and Women Business Owner**

### **LRG's Research, Taxes and Business Consultant Group L.L.C., July 2021- Present**

[www.lrgbusinessconsultantgroupllc.com](http://www.lrgbusinessconsultantgroupllc.com)

- Financial Forecasting and Budgeting
- Notary Public SC and NC
- Bookkeeping
- Tax Planning and Preparation
- Business Research and Consultant

## **Bilingual Credential Spanish Tax Expert, Standard and Evaluation Team (SET)**

### **Intuit, February, 2021 to June 2021**

The Standard Evaluation Team (SET) serves to assist the TTLive (TTL) experience by monitoring and providing feedback and insights on tax accuracy and compliance. The Standards Evaluation Team is composed of Tax Standards Analysts (TSA) who are experienced, credentialed tax experts that have extensive experience working in tax practices, running their own business, or even serving as IRS agents. They work in deep partnership with TTLive managers to ensure compliance with IRS and state regulations and Intuit policies.

Role:

- To protect our Tax Experts and Intuit

## **Bilingual Credential Spanish Tax Expert- Full Service,**

### **Intuit, January to February 2021**

Responsibilities: This is a seasonal, virtual, customer-facing role; using our state-of-the-art video communication software (Smart Look) to interact with clients and prepare and sign their return as preparers.

- tax advice, including return preparation and signature when required,
- product/software inquiries,
- tax calculations
- Create high quality customer interactions and experiences that instill confidence using deep customer empathy, and deep knowledge and expertise in the field of tax preparation

# Lymari Rentas González, DBA, MBA, CICA, CCS, EA, MFP

Page | 4

- Utilize and leverage government websites, professional resources, and team expertise to seek out and deliver the right answer to the customer using everyday language
- Apply defined practices, procedures, and company policies to troubleshoot and resolve tax advice and preparation customer inquiries
- Document customer interactions
- Complex to discussion of the following topics such as K-1, S Corporations, Self-Employments, Rollover Investments, Capital Gains and Losses, Section 1231
- Coronavirus Care Package Advise- Small Business Administration Loans including PPE
  
- Federal Return plus the following state returns: State responsible of: California, Virginia, Maryland, Connecticut, Massachusetts, New York , New Jersey, Ohio, Pennsylvania
- Excellent Mid-term review performance
- Excellent Customer Review, including customer service and case resolution

## **Bilingual Credential Spanish Tax Expert, Intuit, January to May 2020 and September to November 2020**

Responsibilities: This is a seasonal, virtual, customer-facing role; using our state of the art video communication software (SmartLook) to interact with customers Help TurboTax customers who are working on their tax return with

- tax advice, including return preparation and signature when required,
- product/software inquiries,
- tax calculations
- Create high quality customer interactions and experiences that instill confidence using deep customer empathy, and deep knowledge and expertise in the field of tax preparation
- Utilize and leverage government websites, professional resources, and team expertise to seek out and deliver the right answer to the customer using everyday language
- Apply defined practices, procedures, and company policies to troubleshoot and resolve tax advice and preparation customer inquiries
- Document customer interactions
- Complex to discussion of the following topics such as K-1, S Corporations, Self-Employments, Rollover Investments, Capital Gains and Losses, Section 1231
- Coronavirus Care Package Advise- Small Business Administration Loans including PPE
  
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## **Tax Service Manager Lead CARES Act, Synergi Partners , June 2020 to March 2021**

Florence, South Carolina  
United States and Puerto Rico

# Lymari Rentas González, DBA, MBA, CICA, CCS, EA, MFP

Page | 5

- Implementation of Employee Retention Credit and Family First Coronavirus Response Act
- Assignment of clients with under 500 employees.
- Supervise the Puerto Rico Team- including three direct Tax Service Manager and indirect Sales Representative
- In charge of align the Puerto Rico pipeline with the United States (mainland) flow pipeline process

## **Auditor II,**

**NC Department of Health and Human Services, October 2016 to December 2019**

Audit Medicaid cost reports and Desk Reviews of LEA as well as Medicaid Administrative Claims of LEAs. Communicate with providers and worked to efficiently resolve appeals. Train new team members.

- Perform desk review activities on annually filed Medicaid cost reports for various provider types including, but not limited to those listed above.
- Perform quarterly reviews and verification of source documentation for quarterly filed LEA MAC Claims in compliance with LEA MAC Implementation Plan; the Plan requires audit of each LEA on a minimum of a three year-cycle.
- Generate audit adjustments and recommendations pursuant to these reviews and in accordance with federal and state regulations as well as Generally Accepted Accounting Principles (GAAP) and Generally Accepted Auditing Standards (GAAS).
- Perform accurate data analysis, reconciliations, and cost report settlements on Medicaid cost reports in accordance with the NC State Plan and Medicaid Managed Care 1115 Waiver and Contracts.
- Under guidance from Audit Manager, coordinate receipt of claims data from Managed Care entities and oversee the sort and compilation of data necessary to calculate Directed Payments for PAP and LHD providers.
- Work to resolve assigned cost report appeals and prepare packages to defend adjustments through the various levels of appeals.
- Furnish assistance and guidance to providers and outside entities regarding Medicaid cost report and related Medicaid regulations.
- Provide communication and support with all provider types, including appeals, training, and guidance to program requirements.
- Recommend to management as appropriate when audit findings warrant changes to the State Plan or policy.
- Determine if audit findings warrant referral to Office of Compliance and Program Integrity.
- Perform other duties as identified/required by Finance Section leadership/management.

## **Financial Analyst II ,**

**Abbott Co. /AbbVie, March to December 2013**

# Lymari Rentas González, DBA, MBA, CICA, CCS, EA, MFP

Page | 6

Analyzed financial statements to identify trends and variances. Reconcile transactions through spreadsheet data and reports. Prepared journal entries, reports, vendor collections, and daily cash deposits.

- Collaborate with the Finance department to provide support in the monthly closing and annual closing of both companies, Abbott Co. and AbbVie, to achieve the goal of monthly closing submission to the headquarter in Chicago.
- Collaborate with shareholders related to innovation and development in the Finance Department.
- Collaborate with the research department and information system in department as part of the transition of converting AbbVie as a solo company.
- Improves financial status by analyzing results and variances, identifying trends, recommending actions by communicating verbally and writing for Abbott Co. and AbbVie Inc.
- Experience with the monthly Revenue Cycle and US GAAP.

## Senior Internal Auditor,

**Triple-S Management Inc, December 2005 to September 2012**

Supported the efforts of external auditors with substantive and interim testing. Created and tested programs and identified ways to mitigate risks. Made strategic recommendations to management.

- Collaborate in the preparation of Internal Control testing SOX 404 since its inception
- Collaborate with the with quarterly investment certifications
- Collaborate with the preparation of the organization in their IPO in 2007.
- Provide recommendations for compliance, governance, performance, and process audits as part of the Audit Plan, for Triple-S Management and its subsidiaries.
- Create and prepare risk assessment programs based on COSO methodology
- Create and prepare reports related to audit plan audits and special assignments
- Meet with shareholders and management to discuss the Audit plan, findings, and recommendations
- Monitor action plan for Triple-S Management and subsidiaries

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## Education

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**Post-Doctoral- Organizational Design and Innovation**, August 2023 to May 2024, Walden University  
**Doctor of Business Administration- Management and Information Technology** , December 2022 | Walden University

**Doctorate Study**, Wellness Program: Strategies for Increasing Employees' Productivity

# Lymari Rentas González, DBA, MBA, CICA, CCS, EA, MFP

Page | 7

and Reducing Health Care Costs

**Master of Business Administration: Finance** | University Interamerican, Magna Cum Laude

**Bachelor of Business Administration: Accounting** | University of Puerto Rico

CITI- Doctoral Student Research

QuickBooks Pro Advisor

Certified Internal Controls Auditor

State of North Carolina Notary Public

State of South Carolina Notary Public

Enrolled Agent **#00127842 EA**

Certified Fraud Examiner – in progress

Protecting Human Research Participants Certificate

Inducted on December 03, 2019: The National Society of Leadership and Success

The National Society of Leadership and Success Advanced Certification

Raleigh Neighborhood College

Raleigh Citizens Leadership Academy

Charleston Chamber of Commerce Leadership Discovery Spring Class 2022

Civic Leaders Academy Inaugural Class 2022

Charleston Leadership Class of 2023

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## Skills & Memberships

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NLP | SAP | MS Office Suite | Excel (V-Lookups, Pivot, Macro, etc.) Kronos | Auto Audit | Smart Stream | PAM |  
Peachtree

Lotus Notes | Teammate | Business Pro | Quick-books | Slack | IEP | Zoom | Blue Jeans | ACL | BRIO | Query |  
Mainframe | SISE | Coverall | Sales Force | Mint | Turbo Tax | Quick-books | Truven Analytics

Active Member of the Institute of Internal Auditors Raleigh-Durham Chapter

Active Member of the Institute of Internal Control

Active Member of the Association of Certified Fraud Examiners

Member of the Citizen Science Association

Lifetime member and in good standing of the National of Leadership and Success

The National Society of Leadership and Success Advanced Certification

The National Society of Leadership and Success Executive Certification

QuickBooks Ambassador Program

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## Additional Activities

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# Lymari Rentas González, DBA, MBA, CICA, CCS, EA, MFP

Page | 8

- Complete more than five Marathons
- Volunteer for the American Cancer Society
- Recruiter and Fundraising Relay for Life
- Volunteer for the North Carolina Museum of Natural Science
- Team Captain for the 16<sup>th</sup>, 17<sup>th</sup>, 18<sup>th</sup>, and 19<sup>th</sup> Miles for Wellness Challenge.
- Member of the wellness Committee Council for DHHS/DHB
- Member of the Employee Engagement Committee
- Co-captain for the State Employee Combined Campaign
- Recognized by the Secretary of the Department of Health and Human Service as a collaborative Team Member during the year 2018-2019.
- Assistant Coach for Girls n the Run – Coastal South Carolina, Spring 2021
- Member of Charleston Metro Chamber of Commerce
  - Member of The Regional Committee at the Charleston Metro Chamber of Commerce
- Habit for Humanity of Charleston
  - Family Select Committee